



# THE NH TRAINING INSTITUTE ON ADDICTIVE DISORDERS

Presents:

## CULTURAL COMPETENCY: COMMUNICATING ACROSS BOUNDARIES

with James Figueiredo, MEd.

1 HOUR WEBINAR TRAINING

**PRESENTATION:** There is strong evidence that culturally responsive care improves client/patient satisfaction that leads to greater engagement in care, improved adherence to treatment and better health outcomes. This webinar will focus on improving our ability to interact effectively with people of different cultures to help ensure the needs of all community members are addressed. We will look beyond just race and ethnicity to include gender, sexual orientation, disability, religion, socio-economic status, and geographic location. The webinar will feature a segment dedicated to creating greater awareness and forming knowledge and familiarity with the special issues and needs of people from diverse populations who struggle with substance use disorder. Participants will work individually and together to identify concrete actions for creating a workplace environment that is more equitable, diverse, and inclusive. As a result of this webinar participants will be able to:

1. Provide a basic understanding of cultural competence.
2. Increase understanding of the framework and rationale for culturally responsive care.
3. Examine individual and organizational barriers to cultural competence.
4. Build understanding of cultural perspectives on substance use.

**PRESENTER:** James Figueiredo, M.Ed has for over the last two decades developed and delivered trainings on cultural competency, suicide prevention, HIV and STIs, chronic disease management, and leadership development. He serves as Director of Education & Interprofessional Development at the Center for Health Impact in Worcester, Massachusetts where he oversees the implementation of suicide prevention workshops and community health worker certification courses. Prior to joining CHI, he served Director of Health Education & Access at the Cambridge Health Alliance, a Harvard Medical School affiliated hospital and public health system based in Cambridge, MA. At CHA he oversaw multicultural outreach initiatives supported by over 50 community health educators. He also served as a visiting lecturer at Tufts University where he provided instruction on 3-credit courses on public health related topics. He holds a Master of Education degree from Harvard University and a graduate certificate in Non-Profit Management and Leadership from Boston University School of Management.

**Fee:** \*NHADACA Members: Free \*Non-Members \$15; 1 NBCC hour included

For registration information contact NHADACA at 603-225-7060, [training@nhadaca.org](mailto:training@nhadaca.org)

### 1 Contact Hour Available

**Certified Prevention Specialist Domains:** 3, 6

**LADC/MLADC Categories of Competence:** 5, 15



**CRSW Performance Domains:** 1, 2, 3

**NBCC: LICSW/L-MFT/LCMHC (Category 1) & Psychologist Category A**

*(NH Alcohol & Drug Abuse Counselors Association has been approved by NBCC as an Approved Continuing Education Provider. ACEP No 6754. Programs that do not qualify for NBCC credit are clearly identified.*

*NHADACA is solely responsible for all aspects of the program).*

### Schedule

On Demand